

**Mainiero, Phil**

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**From:** bobian@optonline.net  
**Sent:** Tuesday, March 15, 2016 10:59 AM  
**To:** tratestimony  
**Cc:** Rep. Lavielle, Gail  
**Subject:** Please outsource DMV

I had a recent experience renewing my Drivers license at AAA in Danbury. It was an epiphany of what can be done if DMV function was executed privately. It was a courteous and prompt. Please expand the program and continually measure contractor service level attainment.

Bob Iannucci